



RECALL ACTION

Recall Action
Number: P047

Subject: Front Axle Case Replacement	Publication No.: P047
	Model: Defender (LD) - ID4 2.4L Diesel
	Model Years: 2011
	Vin Range: LD820578 - LD826022
	Model: Defender (LD) - ID4 2.4L Diesel
	Model Years: 2011
	Vin Range: LD400003 - LD408683
	Model: Defender (LD) - ID4 2.4L Diesel
	Model Years: 2011
	Vin Range: LD073736 - LD074570
	Date of Issue: 19/09/2014

To:	All National Sales Companies, Authorised Repairers and Importers (Excluding North America)
For the Attention of:	The Managing Director
Copies To:	The Service/Aftersales Director/Manager The Parts Director/Manager
Related information:	

Dear Colleagues

A concern has been identified with a number of 2011 model year 110 and 130 2.4L diesel Land Rover Defender vehicles.

Customers have reported oil leaks from the end of the front axle case. In more severe cases customers have reported that the wheel, hub assembly and suspension have collapsed up into the wheel arch. In extreme cases the wheel and hub assembly have detached from the vehicle.

If the wheel hub assembly and the suspension collapse or detach from the vehicle, vehicle stability will be compromised and the degree of directional control compromised, this significantly increases the risk of an accident.

Action to be taken

Jaguar Land Rover Limited has taken the decision to recall affected vehicles to renew the axle case housing.

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You are required to contact owners of affected vehicles, following procedures that are appropriate to your market and as required by local legislation; requesting that the owner contact their nearest authorised repairer, as soon as possible, to arrange for the axle case housing to be renewed. A sample customer letter is attached; the letter should be adapted to the requirements of your market.

Dealers are reminded that they should not sell vehicles identified as affected by a safety recall until such time as the safety recall has been successfully completed on affected vehicles.

Please check DDW to ensure that the vehicle is affected by this Service Action prior to

undertaking any rework action. DDW will be updated to reflect only those vehicles affected. Should you require a listing of the affected vehicles in market, please contact the Land Rover Field Actions team by email at jlrcamp@jaguarlandrover.com. All overseas requests should be forwarded via the National Sales Company/Regional Office only

At the time of confirming a booking for vehicle repair, please ensure you check DDW and that all outstanding Field Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

For information purposes, a Technical Question and Answer document is attached.

Yours faithfully

Peter Cockle

Technical Director - Global Customer Service